

Principal MPF - Smart Plan Principal MPF - Simple Plan

## **IVRS Employer User Guide**

Employer Hotline: 2519 1188

**STEP 1:** 

Choose language



Cantonese



English

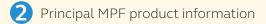


Mandarin

## STEP 2:

Choose service

Principal MPF scheme information





Declared crediting rate or rate of reduction for Principal Guaranteed Fund

Contact customer service officer

Enter your scheme no. and employer code followed by your PIN



Request MPF forms by fax

Constituent fund prices or fund switching procedure

Change PIN number

Contact customer service officer





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