Principal[®]信安

Principal MPF Scheme Series 800

New Upgrade in Principal Retirement Service Centre

Manage your pension account with more security at ease

At **Principal Retirement Service Centre**, we are always committed to providing you with a trust-worthy pension account management anytime and anywhere. The newly enhanced interface design and the Two-Factor Authentication system will provide you a more secure account management experience at ease.



How to activate the Two-Factor Authentication?

Part 1: Login with your account

Select the login type with Principal MPF Scheme Series 800 Member

| | 9:41 | | all 🗢 🔳 | |
|--------------|----------------------------------|---------------------------------------|---------------------------------|---------------|
| | Principal®信号 | R | 中 | |
| | Your Login Ty | pe | | |
| | | 999 | | |
| Princi | pal MPF Sche | me Series 8 | 00 Member | \rightarrow |
| For Accou | Employee Memb nt Members, SVC | ers, SEP Meml Members or T S800 | bers, Personal IVC Members o | f |
| | Fan Garant (Cincola Mana) | | - Constant | |
| | Agents, Age | ncy Admin or Broke | rs | |
| | Oth | ber ORSO → | uident Fund | |
| | and othe | r ORSO customers | indent i dina | |
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2 Select either HKID, Passport No. or Login ID to login. Then fill in the relevant information & password

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|---|--|--|--|
| | | | |
| Login | Login | | |
| (ID/Passport Login ID | HKID/Passport Login ID | | |
| A1234567 | 1239821 | | |
| | | | |
| Login | Login | | |
| Forgot Password → | Forgot Password → | | |
| Important Note | Important Note | | |
| Principal will never send you an email asking you to record | Principal will never send you an email asking you to record confidential information online. You may not be allowed to login / encounter system instability after login to the Principal Retirement Service Centre during 00:00 AM to 04:00 AM everyday. We apologize for any inconvenience caused. | | |
| You may not be allowed to login / encounter system Instability after login to the Principal Retirement Service Centre during 00:00 AM to 04:00 AM everyday. We apologize for any inconvenience caused. | | | |
| | | | |

3 Read the Terms and Conditions carefully and choose your preference



Part 2: Verify your account information

1 Verify your information by confirming your email and phone number



 2 Select the method to receive the One-time Password (OTP) via SMS or Email



| Login | Login | | | |
|---|---|--|--|--|
| Two Factor Authentication | Two Factor Authentication | | | |
| Your one-time password (OTP) has been sent to +852 XXXX 4556 | Your one-time password (OTP) has been sent to a4@principal.com | | | |
| ase enter the 6 digit OTP | Please enter the 6 digit OTP | | | |
| Submit | Submit | | | |
| Cancel | Cancel | | | |
| Have questions? | Have questions? | | | |
| We are here to help! Don't hesitate to contact our customer service team | We are here to help! Don't hesitate to contact our customer service team | | | |
| Useful Links | Useful Links | | | |
| Contactus | Contact us | | | |

Part 3: Change the password

1 Change the password and select **Submit** to activate the account

| Principal is x | + |
|--|---|
| Member Change Password | b |
| Current Password | |
| |) |
| New Password | |
| |) |
| Must contain 8 or more characters | / |
| Must contain at least one lowercase letter (a-z) | |
| ✓ Must contain at least one uppercase letter (A-Z) | |
| Must contain at least one number (0-9) | |
| ✓ Must contain at least one symbol (e.g., !@#\$%^&*) | |
| Re-enter New Password | |
| | 1 |

Subscribe E-Notification Service now!

To conserve the natural resources, you can now subscribe for E-Notification Service to receive member benefit statement and other MPF related notices issued by Principal via email, and subscribe for SMS service to check the Monthly Account Balance at your convenience.

Simply enroll the E-Notification Service by following the below steps!

How to subscribe E-Notification Service?

1 Login to Principal Retirement Service Centre





| 5000001 | <u> </u> |
|--|---------------|
| Principal Investment & Retirement Services Limited | 7 |
| Account | ~ |
| Manage Fund | ~ |
| Fund Info | \sim |
| Downloads | ~ |
| 2 Profile | ^ |
| Personal Information | |
| Change Password | |
| Logout | \rightarrow |
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| | |

3 Select Edit and Register for E-Notification Service by ticking the box under Email, and Subscribe for Monthly Account Balance SMS service by ticking the box under Mobile number, and select Update

