



Principal Trust Company (Asia) Limited

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Website: www.principal.com.hk

This document is important and requires your immediate attention. If you are in any doubt about the contents of this document, you should seek independent professional financial advice.

Dear Participating Employers and Members,

Re: Suspension of Collection of Contributions under Direct Debit Authorization (“DDA”)

Thank you for your continuous support.

Due to scheduled system upgrade and migration from paper based DDA to electronic direct debit authorization (“eDDA”) platform, please note that collection of contributions under prevailing DDA will be suspended for 5 working days **from 18 January 2023 to 27 January 2023 (both dates inclusive)** (“Suspension Period”). Contributions scheduled to be collected under prevailing DDA during the Suspension Period will be resumed on 30 January 2023.

No action is required of participating employers and members who have prevailing DDA put in place before the Suspension Period.

If you have any queries on the above, please contact our customer service hotline at 2519 1188 (for employers) or 2802 2812 (for members and general enquiries), or email to hkinfo@principal.com.

Yours faithfully,

For and on behalf of
Principal Trust Company (Asia) Limited

11 January 2023

此乃重要通知，請即閱讀。如閣下對本通知的內容有任何疑問，應諮詢獨立的專業財務意見。

致參與僱主及成員：

關於：暫時停止收取直接付款授權（「直接付款授權」）下的供款

感謝閣下一直以來的支持。

為了進行預定系統升級及從紙本直接付款授權過渡至電子直接付款授權（「電子直接付款授權」），請注意由**2023年1月18日至2023年1月27日（包括首尾兩日）**（「暫停期」）期間，現行直接付款授權下的供款收取將被暫停五個工作天。原訂於暫停期期間收取的供款將於2023年1月30日恢復。

於暫停期前已設立現行直接付款授權的參與僱主及成員無需採取任何行動。

如閣下對上述事宜有任何疑問，請致電我們的客戶服務熱線2519 1188（供僱主使用）或2802 2812（供成員及一般查詢使用）或發送電郵至 hkinfo@principal.com。

信安信託(亞洲)有限公司

謹啟

2023年1月11日